

Harassment and Doxxing:

A Resource Guide for Students, Faculty and Staff



TAKE ACTION

If you experience online harassment or doxxing (the unauthorized release of personal information, such as addresses, phone numbers or other private details) these are some actions you can take:

- ▶ Don't respond immediately. Take a moment to assess the situation.
- ▶ If you or someone you know is believed to be in physical danger, immediately call or text 9-1-1. The San Diego State University Police Department may also be reached via its non-emergency line: 619-594-1991.
- ▶ Faculty, staff, and students can report via the Inclusive SDSU form: inclusive.sdsu.edu
- ▶ Students can contact the Dean of Students Office: 619-594-5211 or deanofstudents@sdsu.edu
- ▶ Employees can report the situation to their supervisor



TEXTS, PHONE CALLS

- ▶ Use your phone's settings to block the sender.
- ▶ Do not engage: Responding may escalate the situation.
- ▶ Contact law enforcement if a threat is made.



EMAIL

- ▶ Block, filter, or mark unwanted emails as spam to prevent further messages from reaching your inbox.
- ▶ Don't share information from unfamiliar sources.



ONLINE, SOCIAL MEDIA

- ▶ Adjust privacy settings to limit who can see your information.
- ▶ Use the platform's reporting tools to report and flag abusive content.
- ▶ Avoid responding, as doing so tends to prolong or inflame incidents.
- ▶ Ensure your accounts are secured with strong, unique passwords and multi-factor authentication (MFA).
- ▶ Remove your email, phone numbers, addresses from online sites.

EMERGENCY RESPONSE

- ▶ Call 9-1-1 in the event if in danger
- ▶ Rely on university support resources
- ▶ Report harassment and discrimination to SDSU
- ▶ University Police Department: police.sdsu.edu

sdsu.edu/onlineharassmentguide